

NOTICE TO ALL WARDS

Effective June 30, 2007 MCI will merge with Global Tel*Link (GTL) and GTL will become the new ward phone provider for ward telephone services. The merger will have some impacts to how wards make collect calls.

Please share the information on this notice with family and friends.



There are **NO CHANGES** to

- (1) Domestic collect call rates,
- (2) How the ward call is processed, and
- (3) How calls are made to Canada, Puerto Rico, and the U.S. Virgin Islands.

THE CHANGES ARE:

- Company name will change from MCI to Global Tel*Link.
- Called party will hear, "... this is a collect call from Global Tel*Link..."
- Some telephone numbers may be blocked. If your family or friend cannot receive your call please have them contact the GTL toll-free number at 1-866-770-4896.
- Effective July 31, 2007 International calls made by wards will require the family or friend who lives in the foreign country to have a prepaid account established with Global Tel*Link who will use Western Union to set up the account and receive the foreign currency. The ward will need to share this change with their family in other countries. Global Tel*Link has prepared documents that include: (1) a GTL International Advance Pay information, Rates and Frequently Asked Questions flyer and (2) a Western Union flyer. Copies of these documents will be available to wards.

Family and Friends may contact the MCI toll-free number for all questions related to ward telephone services.

1-866-770-4896